

How do I manage my login?

Select from the options below to ask a question about the Intellectual Property Office or this website.

What would you like information on?

Registering as a user with the Intellectual Property Office New Zealand (IPONZ) provides fast and convenient access to our online services. If you use the IPONZ website regularly, registering as a user offers a number of advantages. Once you have set up a User ID with the IPONZ, you can use the same User ID and password to access our other websites. These include:

- [Personal Property Securities Register \(PPSR\)](#)
- [New Zealand Companies Office](#)
- [Societies and Trusts Online](#)

Further information

[Get a user ID](#)

You will need to login to use a number of the services on our website. As a user of our site you have the option of paying for any online services that require a fee by credit card or direct debit. If you would like to pay by direct debit for services accessible from this website then you will need to set up a direct debit account when you become a registered user.

[Update a User ID \(login\)](#)

Once you have a User ID you need to update details whenever they change. Learn how to update your customer, branch and user details.

[Forgotten your password or locked your User ID \(login\)?](#)

What to do if you have either forgotten your password or your User ID is locked.

[Online invoices](#)

Online invoices are available to clients who have elected to pay for online services by direct debit when setting up their customer details.

If none of the above has answered your question, please send your [question](#) to the Intellectual Property Office team.