



## How do I manage my login?

**Note** - on 13 February 2012 IPONZ is rolling out its new case management system for trade marks and designs. The system introduces a new account logon for trade mark and design services.

To find out about pre-registering for the new system [click here](#).

For more information about the new case management system [click here](#).

Registering as a user with the Intellectual Property Office New Zealand (IPONZ) provides fast and convenient access to our online services. If you use the IPONZ website regularly, registering as a user offers a number of advantages. Once you have set up a User ID with the IPONZ, you can use the same User ID and password to access our other websites. These include:

- [Personal Property Securities Register \(PPSR\)](#)
- [Societies and Trusts Online](#)

### Further information

#### [Get a user ID](#)

You will need to login to use a number of the services on our website. As a user of our site you have the option of paying for any online services that require a fee by credit card or direct debit. If you would like to pay by direct debit for services accessible from this website then you will need to set up a direct debit account when you become a registered user.

#### [Update a User ID \(login\)](#)

Once you have a User ID you need to update details whenever they change. Learn how to update your customer, branch and user details.

#### [Forgotten your password or locked your User ID \(login\)?](#)

What to do if you have either forgotten your password or your User ID is locked.

#### [Online invoices](#)

Online invoices are available to clients who have elected to pay for online services by direct debit when setting up their customer details.

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If none of the above has answered your question, please send your [question](#) to the Intellectual Property Office team.

Or select from the options below to ask a different question about the Intellectual Property Office or this website.

What would you like information on?